

DOCKET NO: 198775US2

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

IN RE APPLICATION OF :  
TETSURO MOTOYAMA, ET AL. : EXAMINER: CHOUDHURY, A. Q.  
SERIAL NO: 09/756,120 :  
FILED: JANUARY 9, 2001 : GROUP ART UNIT: 2145  
FOR: METHOD AND SYSTEM OF :  
REMOTE SUPPORT OF DEVICE USING  
EMAIL

AMENDMENT UNDER 37 C.F.R. § 1.111

COMMISSIONER FOR PATENTS  
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated December 26, 2008, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 10 of this paper.